

Information Technology

Class Schedule: Sept. 8 – Dec. 18, 2020

Training Details:

- 14 week training program in one of three areas: Business Analyst, Help Desk, Cyber Security
- Training will be delivered virtually by [DCI Learning Academy](#)
- 37 hours of training a week and includes a capstone project
- Includes WIFI enabled Lenovo ThinkPad T1440p laptop computer outfitted with the necessary programs to complete the training program including Win10PRO, i5, 8G RAM, 128G SSD, MS Office.
- Trainees will utilize online interactive software (CertMaster, Udemy, Stack Skills, Coursera, Microsoft Virtual Academy, GMetrix Online Learning) and periodic assessment testing as participants progress toward their credential.
- Exam vouchers and proctor fees included

Certifications include:

- ✓ Help Desk- CompTIA A+, or CompTIA: ITF. Additional possible: MTA, CCENT, MOS, MOS Excel/Word
- ✓ Cyber Security-CompTIA: Security+, a vendor neutral certification covering all topics in the curriculum.
- ✓ Business Analyst- Microsoft Technology Associate: Software Development or CompTIA Project
- ✓ +, MOS Excel

Other Details:

- Access to job support services during and after the training program
- Transportation and child care support
- \$200/week Cash Stipend during training
- Soft skills (i.e. business communication and writing, client facing skills)

Job Outlook:

CT Dept. of Labor projections confirm the growing need for workers in this field. IT occupations that are increasing at an even faster rate include Computer Software Developers and Web developers. Help Desk positions in particular will need to be filled across the state due to increased remote work of many businesses and workplaces.

With the suspension of the H1B visa program to bring in foreign workers to fill IT positions, there is a significant need for domestic IT workers.

Projected Wages: Average wages for target occupations range from \$29.34/hr. for computer user support specialists to \$45.60/hr. for network and computer systems administrators, according to CT Dept. of Labor.

Workforce Alliance Business Services teams and DCI have established relationships with area employers. Previous trainees have gone on to work at:

EKsystems
Robert Half
Global Insight
Kforce
Cigna (cyber security)
Hartford Healthcare
New Haven School District
Tsolutions LLC
CareCentrix
QScend Technologies
Insurity
Square 9 Softworks
Travelers
The Hartford
Bridgeport Hospital - Yale New Haven Health
Fiserv
Bluecastle IT Solutions
IBM
Hartford Metro Innovation Services
Rea Magnet Wire
Yale / New Haven Hospital
Software Consulting Associates



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Equal Opportunity Programs. Auxiliary aids for persons with disabilities provided upon request.
www.workforcealliance.biz/training-assistance/covid*