



March 22, 2018 -- Jobseekers in South Central CT's four American Job Centers will benefit from the expertise of a national organization known for its success with serving both youth and adults starting July 1.

The Workforce Alliance Board of Directors voted today to contract with ResCare Workforce Services to be the new provider of employment and training services in the region. ResCare will manage the front-line staff providing career advisement, job readiness, occupational training and other key services that help people find work and move up the career ladder.

"ResCare's workforce model is highly based on development and engagement of community partnerships," said William Villano, president & CEO of Workforce Alliance. "We were particularly impressed with its success with youth apprenticeships and industry sector-based strategies."

Workforce Alliance is the policy and oversight organization responsible for creating a comprehensive, community-wide response to the challenges of building a highly skilled workforce in South Central CT. Board members include business owners, local elected officials and community leaders in order to meet changing local needs and shifting national economic and workforce trends. Services are primarily funded by the Workforce Innovation & Opportunity Act for low-income adults, dislocated workers and youth; and Temporary Assistance to Needy Families which mandates employment activities to help people become independent of cash assistance.

A key role of the service provider in the American Job Centers is to guide jobseekers toward career pathways that align with the [growth sectors](#) in a region which pay livable wages, offer opportunities for advancement, and need workers. That can come in the form of enrollment in targeted, effective training programs, on-the-job training placements, apprenticeships, assistance with overcoming barriers, financial literacy, and ongoing skills development that contributes to long-term employment.

"Being able to expand our workforce services into the state of Connecticut for the first time has created a special excitement for our ResCare family," said Mark Douglass, President of ResCare Workforce Services. "We are well aware that the number of job openings in South Central Connecticut are higher now than they were prior to the recession. That's why our team won't take lightly this opportunity to be a significant part of the community's plan to improve the economy."

-more-

ResCare already runs workforce programs in close to 30 states, many on the East Coast including New York, New Jersey, Pennsylvania, Virginia North Carolina, South Carolina and Florida.

In December 2017, Career Team, Inc. became the interim provider of services when Workforce Alliance's board voted to terminate its contract with Human Resources Agency of New Britain. At that time, Workforce Alliance announced it would begin a national search for a permanent provider. Career Team and ResCare will work together during a transition period to ensure little to no disruption to the public.

Media Contacts: Ann Harrison, Communications Director
Workforce Alliance
(203) 867-4030 x 242, aharrison@workforcealliance.biz

DeVone Holt, National Director of Customer Engagement
ResCare Workforce Services
(502) 489-2149, DeVone.Holt@ResCare.com



American Job Center South Central CT locations:

560 Ella T. Grasso Blvd., New Haven
87 West Main Street, Meriden
272 South Main Street, Middletown
37 Marne Street, Hamden (Operated by the CT Department of Labor)

Workforce Alliance Main Office: 560 Ella T. Grasso Blvd., New Haven

www.workforcealliance.biz

South Central CT includes 30 towns: Bethany, Branford, Chester, Clinton, Cromwell, Deep River, Durham, East Haddam, East Hampton, East Haven, Essex, Guilford, Haddam Hamden, Killingworth, Madison, Meriden, Middlefield, Middletown, Milford, New Haven, North Branford, North Haven, Old Saybrook, Orange, Portland, Wallingford, West Haven, Westbrook and Woodbridge.